

INDIAN INSTITUTE OF MANAGEMENT LUCKNOW

Prabandh Nagar, IIM Road Lucknow 226013

Date: 14/12/2021

NOTICE FOR EXTENSION OF LAST FOR BID SUBMISSION

Reference: ETENDER No. – IIML/PURCHASE/ILL-MPLS/14/2021-22 Date: 24/11/2021 for 512 Mbps (1:1) Internet bandwidth for IIML Noida Campus.

It is hereby informing that last date of submission of bid is hereby extend up to 05th January,2022.

Administrative Officer Purchase & Stores

Government eProcurement

eProcurement System Government of India

Published Corrigendum Details

System

Date : 15-Dec-2021 01:21 PM

📇 Print

Organisation Chain :	Indian Institute of Management Lucknow Project Section - IIM Lucknow
Tender ID :	2021_IIML_659465_1
Tender Ref No :	IIML/PURCHASE/ILL_MPLS/14/2021
Tender Title :	Tender Document for 512 Mbps internet bandwidth for IIM LUCKNOW Noida Campus
Corrigendum Type :	Date

Corrigendum:1

Corrigendum Title	Corrigendum Description	Published Date	Document Name	Doc Size(in KB)
lill ast date extension	The last date for submission is extended upto 5th Jan 2022	15-Dec-2021 01:19 PM	corridumILL512.pdf 🛜	527.71

Critical Dates			
Publish Date	24-Nov-2021 06:00 PM	Bid Opening Date	07-Jan-2022 11:00 AM
Document Download/Sale Start Date	24-Nov-2021 06:00 PM	Document Download/Sale End Date	05-Jan-2022 05:00 PM
Clarification Start Date	24-Nov-2021 06:00 PM	Clarification End Date	15-Dec-2021 01:00 PM
Bid Submission Start Date	24-Nov-2021 06:00 PM	Bid Submission End Date	05-Jan-2022 05:00 PM
Pre Bid Meeting Date	03-Dec-2021 11:00 AM		

Details Before Corrigendum

Critical Dates					
24-Nov-2021 06:00 PM	Bid Opening Date	16-Dec-2021 03:00 PM			
24-Nov-2021 06:00 PM	Document Download/Sale End Date	15-Dec-2021 02:00 PM			
24-Nov-2021 06:00 PM	Clarification End Date	15-Dec-2021 01:00 PM			
24-Nov-2021 06:00 PM	Bid Submission End Date	15-Dec-2021 02:00 PM			
03-Dec-2021 11:00 AM					
	24-Nov-2021 06:00 PM 24-Nov-2021 06:00 PM 24-Nov-2021 06:00 PM	24-Nov-2021 06:00 PM Document Download/Sale End Date 24-Nov-2021 06:00 PM Clarification End Date 24-Nov-2021 06:00 PM Bid Submission End Date			

भारतीय प्रबंध संस्थान, लखनऊ INDIAN INSTITUTE OF MANAGEMENT, LUCKNOW Prabandh Nagar, IIM Road, Lucknow – 226013 <u>Website: www.iiml.ac.in</u> E-TENDER NOTICE (NOTICE INVITING TENDER)

(NIT No. IIML/PURCHASE/ILL_MPLS/14/2021-22 dated 24/11/2021)

NIT No. – IIML/PURCHASE/ILL_MPLS/14/2021-22 dated 24/11/2021 Online E-tenders are invited in Two-Bid System (i.e. Technical Bid & Financial/ Price Bid) for work mentioned below in E-mode from Contractors (Indian Nationals/ Firms only) and free view NIT is available on Govt. E-Procurement portal i.e. <u>https://eprocure.gov.in</u>. Interested agencies are requested to sign-in (new user sign-in only with DSC) online to obtain user-ID and password using Digital Signature. The tender documents comprise of Technical bid and Financial bid. It is requested to download the Tender on acceptance of terms & conditions. The technical bid and price bid duly filled should be uploaded on E-Portal of Govt. E-Procurement site i.e. <u>https://eprocure.gov.in</u>using Digital Signature before the last date & time of submission as mentioned in the tender notice. The credentials as listed below shall be uploaded online.

Bid Information Sheet

Document Description Tender Date	Tender Document for 512 Mbps (1:1) internet bandwidth for IIM LUCKNOW Noida Campus Contract period: - Initially for a period of one year, which may be extend further two more years on mutual terms and satisfactory performance and approval of the Competent Authority. 24 th November 2021
Date and time for Pre-bid Meeting	(3 rd December 2021 at 11:00 AM) (Video call link: https://meet.google.com/xzu-vuou-oag) The interested bidders must submit their queries/ suggestions to <u>PURCHASE@IIML.AC.IN</u> with subject line "Pre-bid queries: 512 Mbps (1:1) internet bandwidth for IIM LUCKNOW Noida Campus", 48 hours prior to date / time of the pre-bid meeting. The response to pre-bid will be uploaded on the Institute and CPP portal. No individual response will be sent.
Last date & Time of Submission of Response to Tender Document	15 th December 2021 upto 02:00 PM
Bid Opening (Venue, Date & Time)	Purchase & Store, IIM Lucknow, Prabandh Nagar, IIM Road, Lucknow – 226013, 16 th December 2021 at 03 : 00 PM.
Validity of Tender	120 days from the date of opening of tender.
Bid Security (attached as Annexure-I)	The bidder has to submit Bid Security Declaration Form along with technical bid
Estimated Tender Value	Rs. 10 Lakh
Name, Designation, Address and other details (For Submission of Response to Tender Document)	Chief Administrative Officer Indian Institute of Management, Prabandh Nagar, IIM Road, Lucknow –226013, Phone : 0522 – 6696949

INDIAN INSTITUTE OF MANAGEMENT, LUCKNOW

Tender Document for 512 Mbps (1:1) internet bandwidth for IIM Lucknow Noida Campus for a period of (01) One year (Extendable upto Two more years)

Scope of services:

- The proposed internet links will be installed at the Computer Centre, IIM Lucknow Noida Campus. The services involve supply, installation, commissioning and management* of the link for one year. (*Refer point 13 for further details on management).
- Estimated duration of Commencement of services: Maximum 4 weeks from the date of placing order.

Bid Information and Instructions to Bidders

- The bidders shall submit their Financial Proposal in a sealed envelope along with the documents for qualifying minimum eligibility criteria (defined later in this document) and Bid contract norms. The bids shall be opened on the day as mentioned in the Bid Information Sheet. Financial bids will be evaluated based on lowest quoted price for the eligible bidder. Initially this work will be awarded for one year. However, it may be extended (**upto another two years**) on yearly basis, subject to the performance of the vendor and approval of the competent authority. Prior to extension, a Bank Guarantee of 10% of the contract value to be submitted for each year.
- Within 21days of receipt of the Notification of Award from IIML, the Successful Bidder should sign a contract with IIML and shall furnish **Performance Bank Guarantee Security** to IIML for an amount of **10%** of the total Contract Price **valid up to 13** months from the date of Notification of Award. Performance security shall be forfeited by IIML in the event of Successful Bidder's failure to complete its obligations under the Contract or breach of contract conditions.
- The bidder has to submit Bid Security declaration along with technical bid (attached as Annexure-I). The contract period will be for one year. During the contract period, IIM Lucknow can terminate the service by giving 4 weeks advance notice. In that case, payment will be made only for the period during which service is provided-on a pro-rata basis.

<u>Minimum Eligibility Criteria</u>

- 1. ISP Should have a VALID Class A license (Proof to be submitted)
- ISP Should have experience in providing satisfactory service for at least 3 internet links of 500 Mbps or higher bandwidth each for a period of at least two years. <u>Certificate to this</u> <u>effect from the customer organization signed by an officer not below the rank of General</u> <u>Manager/ Head of the user section or equivalent must be provided in original.</u>
- 3. ISP Should have its own MPLS core network and NLD backbone.
- 4. ISP Should have valid GST Registration number.
- 5. ISP Should have own/direct access to international Gateway in India for providing Internet bandwidth.
- 6. ISP Should have direct peering with Tier 1 carriers to minimize the number of hops and latency to international destinations. Details of Tier-1 carriers with which peering is done are to be provided. It should have local peering, with in India, with at least one other ISP and it should have an aggregate international capacity of at least 10 Gbps at the time of commissioning. <u>An undertaking to this effect is required to be submitted.</u>
- 7. ISP Should have fully resilient and self healing network architecture on fiber medium for the domestic backbone in India. The complete fiber and transmission systems from Computer Centre, IIM Lucknow Noida Campus, to International Gateway should be of the bidder's own at the time of commissioning. <u>An undertaking to this effect is required to be submitted.</u>

- 8. ISP Should have fully resilient and self healing network architecture on fiber medium for its international backbone, either owned or hired. In case ISP's international backbone uses the infrastructure of other licensed ILDOs, the ISP must indicate the capacity available through these other providers' network.
- 9. Complete network architecture diagram depicting the 512 Mbps connectivity between IIM Lucknow Noida Campus (both primary and backup paths) and International gateway should be provided. <u>The ISP should also provide its international network diagram.</u>
- 10. The bidder should have last three years' experience (Date of incorporation of the Company / Date of Registration of the firm) in providing similar services to any organization of repute (enclose supporting document).
- 11. The bidder must have executed similar contract (s) (on going contract with minimum 6 months' tenure are acceptable):
 - (a) One contract of not less than 80% of the Estimated Annual Tender Value <u>OR</u>
 - (b) Two contracts of not less than 60% of the Estimated Annual Tender Value <u>OR</u>
 - (c) Three contracts of not less than 40% of the Estimated Annual Tender Value.

The bidder must enclose work order / completion certificate / agreement in support of the criteria met.

- 12. The Bidder should enclose 'Bid Security Declaration(Annexure-I), or valid NSIC / MSME for similar services with the technical bid.
- 13. The minimum average annual turnover for similar services during the FYs 2018-19, 2019-20 and 2020-21 or 2017-18) should be equal or more than 35% of the Estimated Annual Tender Value. (Enclosed CA Certificate or Profit & Loss Account and Balance Sheet duly audited by the Chartered Accountant)
- 14. Acceptance of the tender document i.e. Annexure-2 shall be submitted stamp and singed
- 15. The bidder should not be blacklisted or in any Government/PSU/Autonomous bodies. An undertaking duly signed & stamp in this regard should be attached with the bid documents. (Annexure-II)

Documents to be submitted in Support of Eligibility:

- Qualifying Technical Specifications Form
- Certificate from the Customer Organization as mentioned in Point No. 2, 6, 7 and 9 of Minimum eligibility criteria.
- Copy of this tender document duly signed and stamped.
- ISP should submit a commitment letter along with the tender for providing full onsite support at IIM Lucknow Noida Campus.
- Proof of adequate facilities and manpower (technical staff) to ensure the necessary support to IIM during the contract period.
- Registration Number of the bidder firm along with the GST No. and the PAN number allotted by the concerned authorities.
- Details regarding the provision of support during warranty.

Other Terms and Conditions

The bidder must ensure:

A) Pricing:

- Quote price for one link (512 Mbps) as per the tender document.
- Taxes (any), if applicable need to specify clearly.

B) Supply:

- The link to be commissioned at IIM Lucknow Noida Campus.
- C) Payment Terms:

• After successful installation and commissioning of the link and at the end of each Quarter.

RESPONSIBILITIES UNDER THE CONTRACT:

The ISP would be responsible for the following:

- Internet Router Port at ISP Gateway for required Bandwidth and 128 Public IP addresses of ipv4/ ipv6 pool.
- The bandwidth should be provided through a fiber link on SDH/MEN ring terminating in Computer Centre, IIM Noida Campus and should be made available on Gigabit Ethernet / Optical
- The Primary path and the backup path for internet link between IIM Noida Campus and International gateway each should be a single pipe of 512 Mbps.
- The maximum latency from IIM Lucknow Noida Campus gateway router should be as under:

Location	USA Region	Europe Region	Asia Pacific Region
Latency Guarantee (X)	<350ms	<250ms	<120ms

The Bidder is required to monitor the latency report at least once every quarter or whenever asked for.

- The ISP should provide Managed services for monitoring (link up/down, packet drop, latency and other QS parameters) and maintenance of the link. The link (including the last mile) should be monitored on 24x7 basis by the provider. SNMP access to the IIML Gateway Router will be provided for monitoring. A dedicated service manager should be there who will liaison with the NOC in case the link goes down. This will include reporting, ticket generation and follow-up action. These services will be provided by the ISP directly and not through channel partner.
- SLA should commit at least 99.5% service availability, including the last mile connectivity. The following penalties will be imposed in case of violation of SLA:

Service Parameter	Service Level	Penalties
Link availability	>=99.5%	Nil
(Packet drop will be	Between 98.5 and 99.5	Amount equivalent to 2 days
treated as link	Between 97.5 and 98.5	Amount equivalent to 4 days
unavailability)	Between 96.5 and 97.5	Amount equivalent to 7 days
	Between 95.5 and 96.5	Amount equivalent to 10
		days
	<95.5	Amount equivalent to 30
		days
Latency	X	Nil
	X+5%	Amount equivalent to 2 days
	X+10%	Amount equivalent to 4 days
	X+15%	Amount equivalent to 7 days
	X+20%	Amount equivalent to 10
		days
	>X+20%	Amount equivalent to 30
		days

- The service provider should have well-equipped operations & Maintenance (O&M) centres staffed with experienced personnel. The service provider shall maintain sufficient spares at the O&M (Operations and Maintenance) centres to comply with committed MTTR (mean time to repair) of less than four hours.
- Installation, commissioning, configuring of the link and hardware/software (Mux, Modems and Router etc. to make line fully functional).
- Maintenance support service (24 hours and 7 days a week) for Bandwidth and equipment.
- ISP or authorised person from ISP will be required to sign Service Level Agreement.
- Either party may terminate the contract after giving three-month notice.
- In case of services are not found satisfactory, IIM Lucknow reserves the right to cancel the contract with three-month notice.

RISK PURCHASE:

In case of the tenderer's failure to provide satisfactory service toward the scope of work, IIM Lucknow reserves the right to go for ILL service from other sources and in that event additional cost incurred by IIM Lucknow for actual final executing the job if any, will be recovered from the tenderer's pending bills or security deposit.

<u>Late Bids</u>

Bids received after the due date and the specified time for any reason whatsoever, shall not be entertained.

Disqualification

The proposal is liable to be disqualified in the following cases:

- 1) Proposal not submitted in accordance with this document
- 2) During validity of the proposal, or its extended period, if any, the bidder increases his quoted prices.
- 3) Proposal is received in incomplete form.
- 4) Proposal is not accompanied by all requisite documents.
- 5) Information submitted in the tender proposal is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period if any.
- 6) Disclosure of quoted rates in Technical Bid or supporting documents with the Technical bid.

EVALUATION OF THE BIDS:

- 1) The bids received within the due date will be evaluated by a committee. The bids meeting the Minimum Eligibility Criteria mentioned in the tender document and submitted / uploaded supporting documents with the technical bids in supports of their claims will be declared as 'Technically qualified bidders'.
- 2) Those who do meet the criterial will be terms as 'Technical dis-qualified bidders'. The committee may seek clarification from the bidders through email / cpp portal.
- 3) The financial bid of only 'Technically qualified bidders will be opened.
- 4) The bidder quoting the lowest rate for entire period of the contract (3 years + one time cost, if any) will be awarded to the contract.

TERMINATION CLAUSE:

Either party hereto may terminate the Contract without cause at any time, upon at least 3 months' written notice. If the contract is terminated due to poor performance or non-performance or reason of bidder's convenience the security money would be forfeited. If any loss of property occurs due to negligence of the party, the amount of loss of property decided by the competent authority would be deducted from the running bill.

PENALTY CLAUSE:

- a) In case the successful bidder is not able to submit Security Deposit within the prescribed period, IIM Lucknow may impose a penalty equal to 0.5% of Annual Bid Value per week of delay. If the delay is more than 4 weeks or the period as decided by IIM Lucknow, the work order/ LOI can also be cancelled and process for blacklisting / debarring the bidder may be initiated by IIM Lucknow.
- b) In case the successful bidder is not able to submit the signed copy of the agreement / execute the agreement within the prescribed time period, IIM Lucknow may impose a penalty equal to 0.5% of

Annual Bid Value per week of delay. If the delay is more than 4 weeks or the period as decided by IIM Lucknow, the work order/LOI can also be cancelled and process for blacklisting / debarring the bidder may be initiated by IIM Lucknow.

- c) In case the successful bidder is not able to start providing services within the period as prescribed in the tender document / work order/ LOI, IIM Lucknow may impose a penalty equal to 0.5% of the Annual Bid Value subject to maximum of 10% of the Annual Bid Value.
- d) Penalty for not meeting the service criteria mentioned in the tender document

DISPUTE SETTLEMENT & APPOINTMENT OF ARBITRATOR:

"All disputes or differences whatsoever arising between the parties out of or relating to the construction, meaning and operation or effect of the Tender and the resulting agreement or the breach thereof that cannot be settled by good faith and negotiations between the parties within 60 days of the commencement of negotiations shall be settled by referring the dispute to the Director, IIM Lucknowwho may either himself decide the dispute as Arbitrator or appoint some other person as Arbitrator to adjudicate the same, who shall be unconnected with IIM". The proceedings will be governed by the provisions of the Arbitration & Conciliation Act 1996.

By consent of parties the jurisdiction of all other courts are excluded and the courts at Lucknow alone shall have jurisdiction. The language of the Arbitration shall be English.

The venue of Arbitration proceedings shall be Lucknowas the case may be.

FORCE MAJEURE CLAUSE:

Force majeure is hereby defined as any cause which is beyond the control of the contracted bidder or IIML as the case may, which they could not foresee with a reasonable amount of diligence and which could substantially affect the performance of the contract, such as natural phenomena (including but not limited to floods, droughts, earthquakes, epidemics, etc.), acts / directions of any Government (including but not limited to war, declared or undeclared, priorities quarantines, embargos, etc.); provided that either party shall within 15 days from the occurrence of such a cause notify the other party in writing of such causes. Bidder to note that rains, droughts and monsoons are not part of force majeure and bidder is required to provide all its facility as per the stipulated minimum requirements.

The bidder or IIML shall not be liable for delays in performing their obligations resulting from any force majeure cause as referred to the defined above. Hence during the period of force majeure, as indicated and covered above, during which the services are not provided by the contracted bidder or not availed by IIML, both parties will not be liable for their obligations under the contract. Thus the Force Majeure will free both parties from contractual obligations / liability when prevented by such events from fulfilling obligations as the same will be suspended for the period of Force Majeure. However, if the performance in whole or part or any obligation under this contract is prevented or delayed for period exceeding 120 days, either party may at its option terminate the contract without any financial repercussions on either party by giving at least 15 days' notice.

<u>Technical Bid –(Part-'A')</u> (To be printed on bidder's letterhead)

NIT No. – IIML/PURCHASE/ILL_MPLS/14/2021-22

Dated 24/11/2021

<u>S.</u> <u>NO.</u>	PARTICULARS	TO BE FILLED BY THE BIDDER
1	Name of the firm	
2	Address	
3	Status of organization Registration number / Trade license number (if any)	
4	Name of the Director/Partner/Proprietor/ Chief Executive/Proprietor with contact details	
5	GST registration Number	
6	Have you filled & singed Bid Security	Yes / No
	Declaration (Annexure-I)	If yes, mention page no
7	Have you enclosed signed copy of Tender	Yes / No
	Document	If yes, mention page no
8	Have you enclosed filled & signed	Yes / No
	annexure-A of Tender Document	If yes, mention page no
9	Do you have 3 years experience in similar	Yes / No
	field?	If yes, enclose Certificate of
		Incorporation of the company /
		Registration of the firm and
10		mention page no
10	Does the bidder have executed similar contract (s) (on going contract with minimum 6 months	Yes / No
	completed tenure are acceptable)?	If yes mention the condition(s)
	(a) One contract of not less than 80% of the Estimated Annual Tender Value <u>OR</u>	met by you: (a) or (b) or (c) and
	(b) Two contracts of not less than 60% of the Estimated Annual Tender Value <u>OR</u>	also mention page numbers
	(c) Three contracts of not less than 40% of the Estimated Annual Tender Value.	where supporting documents are
	The bidder must enclose work order / completion certificate / agreement in support of the criteria	enclosed (Pg No.
	met.)
11	Self-Declaration for Non-Blacklisting of bidder by any organization and acceptance of tender conditions & other relevant conditions (Annexure-II)	

12	Please specify Item wise Descriptions for Other cost (if any) as mentioned in Financial bid		
13	The minimum average annual turnover for similar services during the FYs 2018-19, 2019- 20 and 2020-21 or 2017-18) should be equal or more than 35% of the Estimated Annual Tender Value. (Enclosed CA Certificate or Profit & Loss Account and Balance Sheet duly audited by the Chartered Accountant)	Financial Year 2018-19 2019-20 2020-21 OR 2017-18	Annual Turnover (In Rupees)

This is to certify that I have understood the terms & condition of the tender document and all the information provided above & enclosed is true to the best of my knowledge and belief.

Signature of the Bidder _____

Date: _____

<u>Annexure-A</u>

<u>Sl.</u> <u>No.</u>	Qualifying Technical Specification	<u>Please</u> <u>write Yes</u> <u>or No</u>	Page No. in Document if applicable
1	ISP Should have a VALID Class A license (Proof to be attached)		
2	ISP Should have experience in providing satisfactory service for at least 3 internet links of 500 Mbps or higher bandwidth each for a period of at least two years. <u>Certificate to this effect from the customer</u> organization signed by an officer not below the rank of General <u>Manager/Head of the user section or equivalent must be provided in</u> <u>original.</u>		
3	ISP Should have its own MPLS core network and NLD backbone.		
4	ISP Should have valid GST Registration number.		
5	ISP Should have own/direct access to international Gateway in India for providing Internet bandwidth.		
6	ISP Should have direct peering with Tier 1 carriers to minimize the number of hops and latency to international destinations. Details of Tier-1 carriers with which peering is done are to be provided. It should have local peering, with in India, with at least one other ISP and it should have an aggregate international capacity of at least 10 Gbps at the time of commissioning. An undertaking to this effect is required to be submitted.		
	on fiber medium for the domestic backbone in India. The complete fiber and transmission systems from Computer Centre, IIM Lucknow Noida Campus, to International Gateway should be of the bidder's own at the time of commissioning. <u>An undertaking to this effect is</u> <u>required to be submitted.</u>		
8	ISP Should have fully resilient and self-healing network architecture on fiber medium for its international backbone, either owned or hired. In case ISP's international backbone uses the infrastructure of other licensed ILDOs, the ISP must indicate the capacity available through these other providers' network as well as provide the existing Services Level Agreement (SLA) with all involved providers.		
9	The bandwidth should be provided through a fiber link on SDH/MEN ring terminating in Computer Centre, IIM Lucknow Noida Campus and should be made available on Gigabit Ethernet /Optical		
10	The Primary path and the backup path for internet link between IIM Lucknow Noida Campus and International gateway each should be a single pipe of 512 Mbps.		
11	Complete network architecture diagram depicting the 512 Mbps connectivity between IIM Lucknow Noida Campus (both primary and		

	backup paths) and International gateway should be provided. <u>The IS</u>						
		-	-	-	iueu. <u>The ISP</u>		
1.0	<u>should also provide its international network diagram.</u>The Bidder is required to monitor the latency report at least once						
12	-			v			
	every quarter or wh						
	Lucknow Noida Campus gateway router should be as under:						
	LocationUSA RegionEuropeAsia PacificRegionRegionRegion						
	Latency Guarante	ee (X) <350m	IS	<250ms	<120ms		
13	The ISP should pr						
10	up/down, packet o	0			0 (
	maintenance of the			_	-		
		-		-	-		
	monitored on 24x7						
	Gateway Router will	•		U			
	manager should be t						
	goes down. This wil		0.	e			
	up action. These ser	_	ovided	by the ISP dir	ectly and not		
	through channel par						
14	SLA should commit	at least 99.5% s	ervice	availability, in	cluding the		
	last mile connectivit	y. The following	g penal	ties will be im	posed in		
	case of violation of S	SLA:					
	Service Parameter	Service Level	Pena	ties			
	Link availability	>=99.5%	Nil				
	(Packet drop will	Between 98.5	Amou	ant equivalent to	o 2 days		
	be treated as link unavailability)	and 99.5 Between 97.5	Amo	int equivalent to	o 4 dovo		
	unavanabilityj	and 98.5	AIIIO	int equivalent u	0 4 uays		
		Between 96.5	Amou	unt equivalent to	o 7 days		
		and 97.5		Ĩ	ý		
		Between 95.5	Amou	unt equivalent to	o 10 days		
		and 96.5					
	Latonay	<95.5 X		unt equivalent to	o 30 days		
	Latency	X+5%	Nil	int equivalent to	o 2 days		
		X+3%	-	int equivalent to	-		
		X+15%		int equivalent to			
		X+20%		unt equivalent to	5		
		>X+20%	Amou	unt equivalent to	o 30 days		
15	The service provid	der should ha	ve we	ll-equipped o	perations &		
	Maintenance (0&M)	centers staffed	with e	experienced pe	ersonnel. The		
	service provider s	shall maintain	suffic	ient spares a	at the O&M		
	(Operations and Maintenance) centers to comply with committed MTTR (mean time to repair) of less than four hours.						
16	The contract period				ver. it mav be		
	extended (another	•		•			
	•						
	performance of the vendor and approval of the competent authority During the contract period, IIM Lucknow can terminate the service by giving 4 weeks' advance notice. In that case, payment will be made only for the period during which service is provided-on a pro-rata						
	basis						

Price Schedule - Commercial Proposal Format / financial bid

(FOR REFERENCE ONLY – DO NOT FILL RATES IN THIS FORMAT, USE EXCEL FILE – BOQ UPLOADED ON CPP PORTAL)

Sl.	Item Description	Amount (Rs.)
No		
1	Annual Service charge / rental for providing 512 Mbps(1:1) internet bandwidth for IIM Noida Campus	
2	Other cost if any (One Time Installation Cost)	
	TOTAL (Rs.)	

• GST will be extra as applicable.

Annexure I Bid Security Declaration Form <on the Letterhead of the Bidder>

<Date>

To, The Chief Administrative Officer (CAO), Indian Institute of Management Lucknow

Dear Sir,

I/We, the undersigned declare that: I/We understand that bids must be supported by a Bid Security Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with IIML for a period of two years from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity or its extended period, if any; or

b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity:

(i) fail or reuse to execute the contract, if required, or

(ii) fail or refuse to furnish the Performance Bank Guarantee, in accordance with the Instructions to Bidders.

c) If the bidder is found indulging in any corrupt, fraudulent or other malpractice in respect of the bid;

I/We understand this Bid Security Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of

(i) the receipt of your notification of the name of the successful Bidder; or

(ii) thirty days after the expiration of the validity of my/our Bid.

Date: _____ Place: _____

STAMP & SIGNATURE OF THE BIDDER

<u>Annexure-II</u> (<u>ON LETTER HEAD OF THE BIDDER</u>)

UNDERTAKING

With respect my/our bid submitted against NIT No. _______ dated ______,
I / We ______ Partner / Sole Proprietor (Strike out which is not applicable) of (Name & Address of Firm) _______ to hereby declare and solemnly affirm:-a) That the individual/ firm/ Agency is /are not debarred or black-listed by any department of the Union Govt./State Government or any Autonomous Institute.
b) That no partner or shareholder, directly or indirectly connected with the applicant has been

debarred or blacklisted by any department of Union Govt./State Govt. or Autonomous Institute. d) That the terms and conditions for Internet Lease Line (ILL) at IIML is acceptable to me/ us. I/We

will abide by them in Letter and spirit.

e) That I/ We will provide ILL Services in the stipulated period.

f) That no partner or shareholder, directly or indirectly is connected/related to any employee working in the IIM Lucknow.

I/ We do hereby solemnly declare and affirm that the above declarations are true and correct to the best of my/our knowledge and belief. No part of it is false and nothing has been concealed therein. We understand that in case the information provided by us found to be false/ incomplete at any stage, our bid / empanelment will be liable to be cancelled / terminated and attract appropriate action.

Date: _____ Place: _____

STAMP & SIGNATURE OF THE BIDDER